

# <u>Selection Procedure for FLC Counsellors on contract basis for Bangalore Urban District – Yelahanka center.</u>

Bank has decided to hire services of Financial Literacy Centre Counselor (FLCC) at Yelahanka center in Bangalore Urban District, Karnataka.

#### Advertisement on Bank's website.

SI No	Name of FLCs	Name of Regional Office	District	State	No. of vacancy
1	Yelahanka	Bangalore North	Bangalore Urban District	Karnataka	One

SI.No	Particulars	Proposed Criteria
1	Eligibility	Qualification:
	, , , , , , , , , , , , , , , , , , ,	<ul> <li>i) A graduate degree from recognized University. Preference will be given to post graduate degree in the area of Agriculture, Veterinary Science, Sociology, Psychology and Social work.</li> <li>ii) Should be well conversant with the local language.</li> <li>iii) Should possess flair for teaching and computer knowledge.</li> </ul>
		Candidates for the post of FLCC counsellor may be selected from open market. Counselors should have sound knowledge of banking, insurance, investment, pension, law, finance, requisite communication and team building skills etc.
		Experience: i) Shall be an ex-banker with minimum 5 years of experience in any Nationalized Bank/ RRB/ Pvt. Bank. OR
		Persons having minimum 5 years of experience in banking/ with related fields, NBFCs / FIs. OR
		Business correspondent / BC- Coordinator with minimum 5 years of experience OR
		Ex RSETI Director/Faculty with minimum 5 years of Experience.
		Age: Maximum age at the time of appointment on contract should not be more than 64 years subject to good health.
		<b>Resident:</b> Should be resident of respective state preferably from the same district.
		Panel may be formed to conduct the interview of shortlisted candidates, (Panel may also include Bank's LDM, DDM of NABARD of respective District RM/DRM of the respective Region



		to recommend the final names for selection to Zone and Zonal
2	Remuneration	Head to take the decision on engagement of the candidate.  A consolidated remuneration per month will Rs. 15000/- plus maximum Rs.5000/- towards conveyance expenses on reimbursement basis (Total Rs. 20000/-). The reimbursement of conveyance expenses will be of subject to number of meetings/camps conducted per month Rs. 3000/- if less than-10 camps conducted per month and Rs. 5000/- if more than -10- camps per month. To be eligible for HA the camp conducted should be away from the FLCC centre and no vehicular facility has been availed from LDM/RO. The entire district will be jurisdiction of the FLCC for conducting the camps / meetings and LDM/ RO / Base Branch can disallow any claim of HA with justifications.
		FLC Counsellor has to submit monthly visit diary of Financial Literacy Camps to the RSETI Director/Lead Bank Manager (LDM)/ Br Head of base Branch Subsequently, LDM/ Base Br Head should submit monthly report to Zonal Manager every month (with a copy to RO) before payment of monthly remuneration Zonal office will release amount of monthly remuneration on verification of monthly visit diary of FLCCs. For a service period of less than one month, the payment will be made on pro-rata basis.
		Statutory tax deductions to be done as applicable by the paying Authority.
3	Halting/ Travelling Allowance while on tour	Halting allowance for FLCC counsellor will be Rs 200/-(if more than -8-hours without night stay) and Rs 500/- (if night stay). It will be in addition to HA as to be paid.
4	Terms of Appointment	<ul> <li>i. Appointment of the counsellors will be on contract basis and shall not exceed one year and Renewal of the contract may be extended by RO based on approval from ZO based on satisfactory performance, subject to annual review.</li> <li>ii. The Contractual engagement is purely on temporary basis. This will not vest any right to claim for regular appointment or for continued contractual appointment.</li> <li>iii. For renewal of contract, LDM or RSETI Director(as decided by RO) / Br Head of base Branch to recommend the renewal/non-renewal of contract of the counsellor to Region, Region further to send its recommendation to Zone. (In case there is no Lead bank/RSETI center, base branch will submit its recommendation to Region) and Zone may take the final decision on the same. Zone to inform the renewal/ non-renewal of the contract of counsellor to corporate office.</li> <li>iv. The contract may be terminated with notice of one Month from either side.</li> <li>v. Renewal of contract may be possible at Bank's sole Discretion in terms of extant policies and rules.</li> </ul>



5	Key Responsibility Area :	counseling FLC. He/S or RSETI	ould be in charge of a particular FLC and would provide g at FLC in accordance with the Guidelines of RBI on he shall report to the Concerned Lead District Manager Director (to be decided by RO) Base Branch office in on-lead Districts.
6	Roles & Responsibilitie	i.	Carry on day to day activities of FLCs as per guidelines of RBI
	S	ii.	To maintain arm's length relationship with the Author Banks
		iii.	Not to give impression that the counselling centers are part of the bank.
		iv.	Not to promote the products of the Bank.
		V.	Not to given an impression to the general public/banks constituents that the counselling centers are recovery or marketing agents of the bank.
		vi.	To provide counselling services except to wilful defaulters.
		vii.	Impact financial literacy in the form of simple messages like why to save, why save with banks, why borrow from Banks, etc.
		viii.	To provide counselling and debt management services free of cost to the customers so as put no additional burden on them.
		ix.	To provide financial literacy activities to the trainees of rural development and self-employed training institute towards skill development capacity building for increased earnings/debt repaying ability of the distressed borrower families.
		х.	Not to involve themselves in recovering and distributing money.
		xi.	To assist and guide distressed individual borrowers.
		xii.	To ensure that miss selling of financial products and services does not take place.
		xiii.	To conduct Financial literacy Camps on Digital banking with latest digital banking products
		xiv.	To maintain record in the form of register containing details such as name, gender, age, profession, contact details, whether banked or unbanked details of services availed and whether linked with banking services.
		xv.	To arrange gram sabhas / awareness camps in rural areas.
		xvi.	FLCC has to submit his, tentative quarterly visit schedule to LDM. (LDM has to put the report in DLCC meeting as agenda item of the meeting).
		xvii.	Imparting knowledge on various schemes of Govt. of India (like PMJDY, APY, PMSBY, PMJBY and other social security schemes, Digital Banking etc.) announced from time to time as per instructions of HO/ZO/LDMS.
		xviii.	Other responsibilities that may deem fit from time to time.
7	Reporting Authority		red Counselors will report to the concerned Lead District RSETI Director/Regional Office (In case of non-lead





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		District) and they will submit monthly report to Zonal Manager (with a copy to RO) before payment of monthly remuneration.				
8	Leave	i. Casual Leave :- 1 day for every completed month				
0	entitlement:	ii. Sick leave: - 15 days full pay for every year. Credit				
	endicientent.	, , , , , , , , , , , , , , , , , , , ,				
		will be given pro-rata basis on completion of every				
		month.				
		iii. In case of absence from office without valid leave/				
		leave at credit, pro-rata deduction from monthly				
		payment shall be made.				
		iv. iv. Un-availed leave will not be carried forward to				
		next calendar year.				
		v. Bank would be free terminate the services in case				
		of a Counselor remaining on unauthorized absence				
		for more than 15 days beyond the entitled leave in				
		a calendar year.				
		Sanctioning authority for leave and out of pocket expenses will				
		be RSETI Director, in which FLCC is situated. Where RSETI				
		centers are not situated/Non-lead Districts, the sanctioning				
		authority will be Lead District Manager/District coordinator/RO.				
		However, the sanctioning authority must submit a statement of				
		sanctions to the Regional head every month.				
9	Discontinuatio	If performance of FLCCs is not found to be satisfactory and / or				
	n/ Termination	for any other reason, bank does not require service of FLCC, the				
	of services	Zonal Manager, on the recommendations of the Regional				
	or services	Manager will allow them to issue one month's notice for				
		discontinuation/ termination to the FLCC and the services of FLCC				
		will be discontinued/ terminated on completion of notice period.				
		The FLCC may also issue a notice of one month to the Regional				
		Manager/RSETI Director/LDM with a copy to Zonal Manager in				
		, , , , , , , , , , , , , , , , , , , ,				
		case he/ she wants to discontinue / terminate his contract with				
		the bank. Such notice is required to be received by the Zonal				
		Manager as the Zonal Manager is appointing authority of the counsellor.				
10	Last date of					
	application					
L	1 application	1				

<u>Duly filled Application with enclosure of Education Qualification and</u> other relevant Document sent in Hard copy only will be considered valid.

Please sent the application on below mention address with title on envelope stating as "APPLICATION FOR THE POST OF FINANCIAL LITERACY COUNSELLOR ON CONTRACTUAL BASIS".

**Address for Application to be sent:** 

The Regional Manager, Bank of Baroda Regional Office-Bangalore North, Vijaya Towers, 4<sup>th</sup> floor, 41/2, Trinity Circle, M.G.Road, Bengaluru-01



## APPLICATION FOR THE POST OF FINANCIAL LITERACY COUNSELLOR ON CONTRACTUAL BASIS

To,
Regional Manager,
Bank of Baroda
Regional Office-Bangalore North,
Vijaya Towers, 4<sup>th</sup> floor,
41/2, Trinity Circle, M.G.Road,
Bengaluru-01

**13. EDUCATION QUALIFICATION:** 

Paste Passport size Photograph Please sign across the Photograph

Bengaluru-01		
Dear Sir,		
With reference to your advertisement of application in prescribed format.	on Bank's website dated	, I submit my
1. NAME (in full)		
2. ADDRESS FOR CORRESPONDENCE	CE:	
3. CATEGORY:		
4. If person with Disability: Type of disability: Percentage of disability:		
5. DATE OF BIRTH (As per School leading Age in completed years as on,		Years
6. Contact Details:		
MOBILE NO E-MAIL ID-	LANDLINE No.	
7. GENDER:		
8. NATIONALITY:		
9. RELIGION:		
10. MARTIAL STATUS:		
11. FATHER's/ Husband's NAME:		
12. PERMANENT ADDRESS:		



Qualificatio n	Details (B.A./B.Sc/ M.A./M.Sc etc.)	Board/ Universit y	Full time/ Part Time	Year of Passin g	Subject/ Specializatio n	Mark s (Ran k if any)
Graduation						
Post- Graduation						
Professional Qualification						
Others/ Computer Knowledge						

14.	<b>RELATIVE</b>	<b>EXPEREINCE -</b>	Total (	(in y	years)	

			Duration				Extra
S N	Name of Bank	Designatio n	From	То	Responsi bilities	Pay Scale	Ordinary Achievemen ts

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ı	<b>-</b>	Details	nt Pas	r emn	invment	

- a) Organization:
- b) Full Address:
- c) Position:
- d) Reporting To:
- e) Date of Joining:
- f) Date of Leaving:
- g) Total Experience (In Year)
- h) Salary/Compensation Presently Drawn:

### 16. Date of Issue of Service Certificate of Previous Employer:

### 17. Details of Present Employment:

- a) Organization
- b) Full Address:
- c) Position:
- d) Reporting To:
- e) Date of Joining:
- f) Date of Leaving:
- g) Total Experience (In Year)
- h) Salary/Compensation Presently Drawn:



	Rural Development In-charge/ as Faculty/as LDM, etc.
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€.	Significant Achievement (If Any) in respect of above assignments-
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).	Name and addresses of two references-
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2	)
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### **DECLARATION**

I hereby declare that the particulars furnished above are true and correct to the best of knowledge and belief and I understand that in the event of any information being found false or incorrect at any stage or not satisfying the eligibility criteria according to the requirements of the relative advertisement, my candidature/ appointment for the said post is liable to be cancelled/terminated at any stage and if appointed, my service are liable to be terminated.





I hereby agree that any legal proceedings in respect of any matter of claims or disputes arising out of this application and/or out of said advertisement can be instituted by me only at place of concerned Regional office and Courts/tribunals/forums at said center only.

I undertake to abide by all the terms and conditions mentioned in the advertisement displayed on Banks website dated\_\_\_\_\_.

### (Signature of applicant)

5.

Place:	-
Date:	
Enclosures: 1. 2 3.	